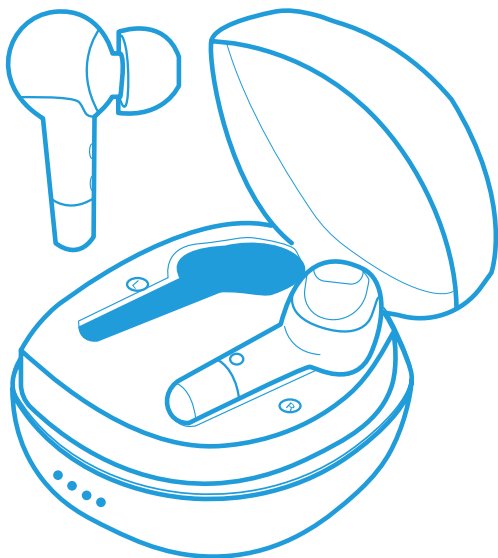


# Manual

## Laser TWS with HiFi Dual Hybrid Dynamic Driver

AO-AB750TWS



### WHAT'S IN THE BOX:

- 1 x Laser TWS Earphone Set
- 1 x Charging Case
- 1 x Charging Cable
- 1 x User Manual

## TECHNICAL SPECS:

Bluetooth Version:	5.0
Bluetooth Range:	10 meters
Speaker impedance:	32 $\Omega$ $\pm$ 15%
Earphone Battery Capacity (each):	40mAh
Charging Case Battery Capacity:	400mAh
Earphone Runtime:	3 hours
Earphone Charge Time:	2 hours
Case Charge Time Wired:	2.5 hours
Case Charge Time Wireless:	3.5 hours

## PAIRING

- Take the earphones out of the charging case.
- The earphones will automatically turn on, sync together, and enter pairing mode.
- Open the Bluetooth settings on your device e.g. Smart phone then search for and select AO-AB750TWS

## DISCONNECTING:

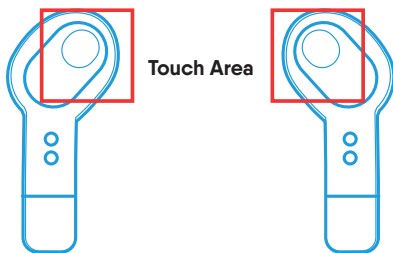
- To remove the earphones, go to the Bluetooth settings on your device tap the earphones and select "Remove" or "Forget".
- To remove the earphones from a device you no longer have or can't access, simply make sure you are at least 20 meters away from the device then pair it to a new device following the pairing instructions above. If you are less than 20m the earphones will stay connected to your original device and will not show up when trying to pair.

## RE-SYNCING YOUR EARPHONES

If the 2 earphones are not synced together or enter a disconnected state during use, please use the following instructions to re-sync:

- Press and hold the touch area on each earphone for approx. 5 seconds to turn them off.
- Place both earphones back into the case, close the charging case lid, then open the lid, and take the earphones out.
- The earphones should now be re-synced to each other.

## OPERATION:



## POWER ON/OFF

- Take the earphones out of the case to turn them on.
- Put the earphones back in the case to turn them off.
- Alternatively press and hold for approx. 5 seconds the touch area on either earphone to turn them on/off.

## **PLAY/PAUSE TRACK**

- When listening to audio single tap the touch area on either earphone to play/pause.

## **PREVIOUS/NEXT TRACK**

- Press and hold the left earphone for 1.5 seconds to skip back 1 track
- Press and hold the right earphone for 1.5 seconds to skip forwards 1 track.

## **VOLUME**

- Double tap the left earphone to decrease the volume.
- Double tap the right earphone to increase the volume.

## **ANSWER/HANG UP CALL**

- When there is an incoming call tap either earphone once to answer call.
- Tap either earphone once during a call to hang up

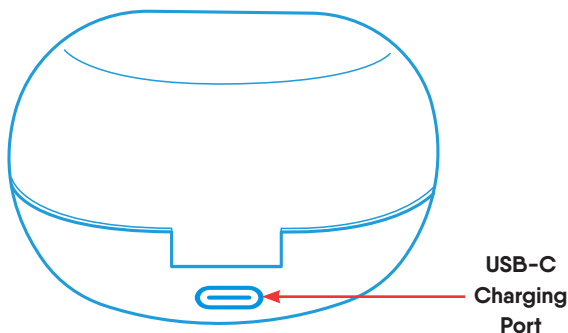
## **REJECT CALL**

- Press and hold either earphone for 2 seconds to reject the call.

## **VOICE ASSISTANT**

- Triple tap either earphone to activate connected Smartphones' voice assistant (Siri or Google Assistant).

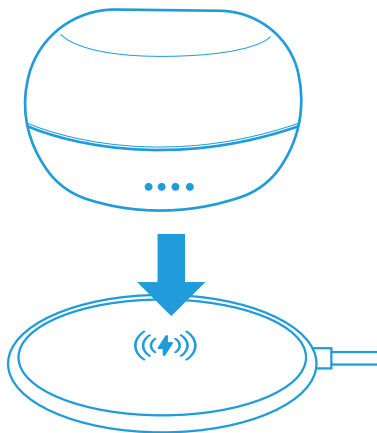
## WIRED CHARGING:



**Please fully charge the case and earphones before first use.**

- To charge the case connect included charging cable to the charging port on the case. Plug the other end of the cable into a USB wall adapter or a similar powered USB port to begin charging.
- When the four LED lights on the case are solid then the case is fully charged. This should take approx. 2.5 hours.
- To charge the earphones, unplug the charging cable from the case and leave the earphones inside. The case will then begin charging the earphones.
- Earphones inside the case will take approx. 2 hours to charge.

## WIRELESS CHARGING:



**Please fully charge the case and earphones before first use.**

- Place the earphones case onto the centre of the charging pad surface on your Qi Charger.
- The LED light on the charging case will illuminate to indicate charging has begun.
- When the four LED lights on the case are solid then the case is fully charged. This should take approx. 3.5 hours.
- To charge the earphones, unplug the charging cable from the case and leave the earphones inside. The case will then begin charging the earphones.
- Earphones inside the case will take approx. 2 hours to charge.

# **TROUBLESHOOTING:**

## **Why is sound only coming out of one earphone?**

- Make sure both earphones have been charged.
- Follow the instructions outlined in this manual to re-sync your earphones.

## **Why are the earphones not connecting to my device?**

- Pairing is done via Bluetooth.
- Take both earphones out of the charging case and place them next to the device they are being connected to.
- Wait a minute for your Bluetooth device list to update then search for and select AO-AB750TWS.

## **Why is the sound skipping, pausing, or stuttering when playing audio?**

- The maximum wireless range from the earphones to the connected device is 10 meters. If close to or exceeding this distance the sound signal may be affected.
- When handling the earphones i.e. taking them in/out of ears be mindful of the 'Touch Area' on each earphone.

## WARRANTY AGAINST DEFECTS

Laser warrants your new product to be free from defects in materials and workmanship for 12 months, from the date of purchase, provided that the product is used in accordance with accompanying recommendations or instructions where provided. The benefit of this warranty is in addition to your rights under the Australian Consumer Law and to other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Through a network of retailers and resellers, Laser will provide you with your choice of a refund, repair, or exchange (where possible) for this product if it becomes defective within the warranty period. This warranty will no longer apply where the defect is a result of alteration, accident, misuse, abuse, normal wear and tear, neglect, or improper storage. **Please retain your receipt as proof of purchase**

### How to make a product warranty claim:

1. Find your receipt with date of purchase. If this is not available, Laser will make an assessment based on the date of manufacture, condition of the product and type of defect.
2. Please contact your original place of purchase. They will assess the nature of the fault and refund or replace the product as per their store refund or warranty policy.
3. If your original place of purchase cannot be contacted, please contact Laser with a description of the fault. To assist our team in providing you with a quick resolution, please include any photos and/or a short video demonstrating the fault with your product.
  - Phone: (02) 9870 3355
  - Email: [support@laserco.com.au](mailto:support@laserco.com.au)
  - Online: [www.laserco.net/support/warranty](http://www.laserco.net/support/warranty) and follow the website instructions
  - Business Address: U1 6-8 Byfield Street, Macquarie Park, 2113, NSW, Australia
4. Laser will review your claim and in the first instance, attempt to troubleshoot and resolve the issue for you without the need to return the product.
5. If it is determined via troubleshooting that your product may be faulty, our team will provide instructions to have the product returned for assessment. If the product does need to be returned within the warranty period, Laser will arrange return shipping at no cost to you.
6. Once we receive the product, our experienced technicians will assess it and determine how best to resolve the issue.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For more  
helpful guides  
visit us at



**LASER**  
[www.youtube.com/LasercoAu](http://www.youtube.com/LasercoAu)

[www.laserco.com.au](http://www.laserco.com.au)

